

What are your hours of operation?

Monday - Thursday 6:30 a.m. - 5:00 p.m. Friday
6:30 a.m. - 3:00 p.m.

Where are you located?

We are located at Congress and Water Streets

Who can answer questions about sewer billing?

Most questions can be answered by calling the Pollution Control Facility at 827-3970.

Actual sewer billing is done at City Hall 827-3962.

How can I obtain information about sewer permits, abatements and tours at the Pollution Control Facility?

Call the Pollution Control Facility at 827-3970.

Who is responsible for the sewer lateral from my home?

All maintenance and repairs are the responsibility of the homeowner from the house to the City's sewer main including connection to the main.

My sewer line is plugged whom do I call for help?

Call the Pollution Control Facility at 827-3970.

Who repairs and replaces sewer laterals?

There are many local contractors that provide this service.

I go away for the summer or winter months and have no water consumption, why do I still receive a sewer bill?

You are still liable for the capital portion of the bill as it pays debt retirement the fixed portion of the cost. The minimum sewer bill will be \$90.72 per quarter, from July 1, 2020 to June 30, 2021.